

**Date:** July 31, 2024

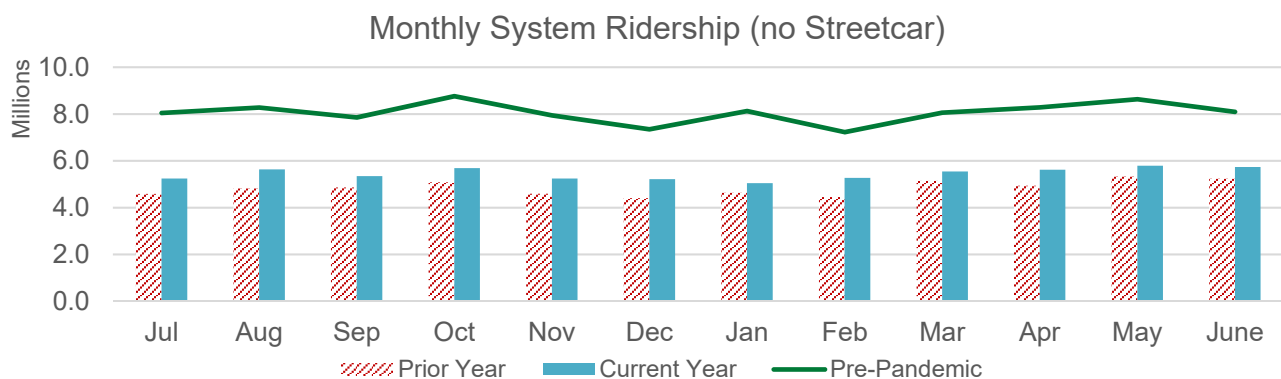
**To:** General Manager  
Board of Directors

**From:** Timothy Kea, Program Manager Financial Systems  
Budget & Forecast Department

**Subject:** June 2024 Monthly Performance Report (Includes FY24 Summary)

The monthly system-wide ridership increased by 9.6% in June compared to the prior year. Passenger revenue increased by 14.9%, and the system costs per boarding increased by 5.8% from \$11.33 to \$11.99 compared to June 2023. The FY2024 total system-wide ridership was 65.4 million, up 12.6% from FY2023. However, ridership is down by (32.4%) compared to pre-pandemic data. Total Streetcar ridership was 2.9 million, up 10.2% from FY2023.

The cost and revenue data are preliminary and unaudited. The audited financial data will be available this fall and may reflect changes.



- Weekly system boardings increased 12.1% in June compared to the previous year. Weekly boardings increased by 8.5% on buses, 17.9% on MAX, 3.3% on WES, and 21.9% on LIFT/Cab. The FY2024 total average weekly system boardings increased by 12.2% compared to FY2023.
- Weekday fixed route boardings were 210,444 in June, an increase of 11.6% compared to the prior year. Boardings increased by 7.8% on buses, 18.3% on MAX, and 2.9% on WES. Weekend fixed route boardings increased by 11.5% on buses and 16.6% on MAX. The FY2024 average weekday fixed route boarding increased by 12.0% compared to the prior fiscal year.
- The five MAX lines averaged 81,970 weekdays, 72,050 Saturdays, and 55,890 Sunday boardings in June. Weekday ridership on the five MAX lines averaged 36,020 on the Blue Line, 15,050 on the Red Line, 10,260 on the Yellow Line, 13,870 on the

Green Line, and 6,770 on the Orange Line. Total MAX ridership increased 29.8% during the weekday peak and 11.2% during weekday off-peak periods, resulting in a 18.3% increase in weekday MAX ridership.

The MAX weekend ridership increased by 16.7% on Saturday and 16.5% on Sunday.

The total MAX weekly ridership in June increased by 17.9% compared to last year.

In FY2024, MAX carried 24.1 million rides, increasing 9.9% compared to FY2023.

4. Bus averaged 127,970 weekdays, 90,500 Saturdays, and 75,760 Sunday boardings in June. Bus ridership increased 5.7% during weekday peak periods and 8.5% during weekday off-peak periods, resulting in a 7.8% increase in weekday bus ridership.

The bus weekend ridership increased by 11.5% on Saturday and 11.5% on Sunday.

The total weekly bus ridership in June increased by 8.5% compared to a year ago.

Bus weekly ridership increased 15.8% on frequent routes but decreased (7.4%) on non-frequent routes compared to last June.

In FY2024, Bus carried 40.5 million rides, increasing 14.2% compared to FY2023.

5. WES averaged 504 daily boardings in June, a 2.9% increase above the prior year. In June, WES operated with one late train, zero trains out of service, zero missed pullouts, and zero vehicle mechanical failures, resulting in 99.8% of trips made on time. WES runs every 45 minutes on weekdays during the morning and afternoon rush hours. It is considered On-Time if it arrives at the destination platform (Beaverton TC to Wilsonville) within 4 minutes of the published arrival time.

In FY2024, WES carried 115,935 rides, down (1.7%) compared to FY2023.

6. Weekly LIFT/Cab (no Transportation Network Company) boardings increased by 21.9% in June. The weekday and weekend boardings increased by 21.9% and 21.6%, respectively, compared to the prior year.

In FY2024 LIFT/Cab/TNC, carried 639,570 rides, up 18.5% compared to FY2023.

7. June passenger revenues were \$5.3 million, an increase of 15.0% compared to last year. In FY2024, total passenger revenues were \$59.4 million, up 4.7% from last year.

8. Fixed Route Operating costs/boardings measure the direct cost of providing each ride. Operations costs are labor, energy, and expendable supplies to provide transit service and maintain vehicles and plant facilities. The average fixed route operating costs per boarding increased from \$10.32 to \$11.26, or 9.1%, compared to last June.

In FY2024, the average fixed route operations cost per boarding was \$8.54, which increased by 6.4% compared to FY2023.

9. Weekday Streetcar boardings averaged 1,838 on A-Loop, 1,860 on B-Loop, and 6,321 on North South (NS) line in June. The weekday boardings increased by 4.8% on A-Loop, 12.4% on B-Loop, and 37.7% on NS compared to the prior year.

The Streetcar On-Time Performance for A-Loop, B-Loop, and NS line are 82.0%, 71.0%, and 78.0%, respectively. The Streetcar is owned by the City of Portland and operated by TriMet.

## SYSTEM RIDERSHIP SUMMARY

Measure	Jun 24	Jun 23	% Change	FY2024	FY2023	% Change
<b>Avg Weekday Boardings</b>						
<b><u>Fixed Route</u></b>						
Bus-Other Service	35,690	38,900	-8.3%	39,250	35,830	9.5%
Bus-Frequent Service*	<u>92,280</u>	<u>79,800</u>	15.6%	<u>86,018</u>	<u>75,080</u>	14.6%
Subtotal All Bus	127,970	118,700	7.8%	125,268	110,910	12.9%
MAX	81,970	69,300	18.3%	71,619	64,810	10.5%
Commuter Rail	<u>504</u>	<u>490</u>	2.9%	<u>458</u>	<u>470</u>	-2.6%
Fixed Route Total	210,444	188,500	11.6%	197,345	176,190	12.0%
<b><u>Paratransit</u></b>						
LIFT& Cabs (No TNC)**	2,303	1,889	21.9%	2,106	1,769	19.1%
<b>System Total</b>	<b>212,747</b>	<b>190,426</b>	<b>11.7%</b>	<b>199,451</b>	<b>177,959</b>	<b>12.1%</b>

### Avg Weekly Boardings

<b><u>Fixed Route</u></b>						
Bus-Other Service	215,400	232,500	-7.4%	236,778	212,922	11.2%
Bus-Frequent Service*	<u>590,700</u>	<u>510,200</u>	15.8%	<u>546,583</u>	<u>475,813</u>	14.9%
Subtotal All Bus	806,100	742,700	8.5%	783,360	688,736	13.7%
MAX	537,800	456,300	17.9%	463,594	423,173	9.6%
Commuter Rail	<u>2,520</u>	<u>2,440</u>	3.3%	<u>2,290</u>	<u>2,328</u>	-1.6%
Fixed Route Total	1,346,420	1,201,525	12.1%	1,249,244	1,114,237	12.1%
Frequent Bus % of Total Bus	73.3%	68.7%	4.6%	69.8%	69.1%	0.7%
<b><u>Paratransit</u></b>						
LIFT & Cabs (No TNC)	13,392	10,989	21.9%	12,195	10,272	18.7%
<b>System Total</b>	<b>1,359,812</b>	<b>1,212,514</b>	<b>12.1%</b>	<b>1,261,439</b>	<b>1,124,509</b>	<b>12.2%</b>

### Operations Cost / Boarding Ride \*\*\*

<b><u>Fixed Route</u></b>						
Bus-Other Service	\$12.96	\$12.37	4.77%	\$9.40	\$9.61	-2.19%
Bus-Frequent Service*	\$7.93	\$7.83	1.28%	\$6.24	\$6.26	-0.32%
Subtotal All Bus	\$9.26	\$9.25	0.11%	\$7.18	\$7.29	-1.51%
MAX	\$13.43	\$11.30	18.85%	\$8.35	\$7.11	17.44%
Commuter Rail	\$191.58	\$148.84	28.72%	\$98.84	\$89.09	10.94%
Fixed Route Total	\$11.26	\$10.32	9.11%	\$7.76	\$7.38	5.15%
<b><u>Paratransit</u></b>						
LIFT,Cabs &TNC	\$87.45	\$114.53	-23.64%	\$85.91	\$75.65	13.56%
<b>System Total</b>	<b>\$11.99</b>	<b>\$11.33</b>	<b>5.83%</b>	<b>\$8.54</b>	<b>\$8.03</b>	<b>6.35%</b>

\* Frequent Bus lines are those operating at headways of 15 minutes or less.

All other bus lines, plus special services are included under "Other Bus Services".

\*\* Transportation Network Company (eff. FY2024)

\*\*\* Operations Cost: Expenses for labor, energy and expendable supplies required to provide transit service and maintain vehicles and plant facilities. Does not include General and Administrative, interest or depreciation.

## KEY INDICATOR PERFORMANCE REPORT (FIXED ROUTE)

	Jun 24	Jun 23	% Change	FY2024	FY2023	% Change
<b><u>Ridership (Bus, MAX, WES)</u></b>						
Avg. Weekday Boarding Rides	210,444	188,500	11.64%	197,340	176,190	12.00%
Avg. Weekday Originating Rides	180,649	161,711	11.71%	169,250	151,120	12.00%
Monthly Boarding Rides/Rev. Hour	40.49	38.24	5.87%	38.37	35.98	6.63%
<b><u>Revenue &amp; Cost Efficiency (Bus, MAX, WES)</u></b>						
Passenger Revenue/System Cost	5.97%	4.92%	1.05%	8.78%	9.22%	-0.44%
System Cost/Boarding Ride	\$15.02	\$17.59	-14.61%	\$10.20	\$10.46	-2.49%
System Cost/Vehicle Hour (Adj. CPI to Prior Year)	\$434.64	\$494.69	-12.14%	\$278.07	\$276.71	0.49%
<b><u>Labor Productivity (Bus, MAX, WES)</u></b>						
Bus & Rail Operator Attendance	89.79%	89.44%	0.35%	89.34%	87.90%	1.44%
Bus & Rail Maintenance Attendance	94.33%	95.20%	-0.87%	94.47%	93.24%	1.23%
WES Maintenance & Admin Attendance	94.54%	98.27%	-3.73%	95.43%	96.37%	-0.95%
Weekly Boarding Rides Per Full Time Employee	402.4	395.5	1.75%	391.8	379.1	3.36%
<b><u>Service Supplied (Bus, MAX, WES)</u></b>						
Bus Miles Between Mechanical Failures - Lost Service	9,197	7,144	28.74%	8,150	7,721	5.56%
Bus Collisions/100,000 Miles	3.30	2.40	37.50%	3.18	2.93	8.53%
Bus % Maintained Pullouts	99.97%	99.91%	0.07%	99.72%	98.80%	0.92%
Bus On-Time Performance(1)	85.50%	85.40%	0.10%	86.63%	85.63%	1.00%
MAX Car Miles/Svc Delay Defects(2)	6,523	12,512	-47.86%	7,905	10,697	-26.10%
MAX Collisions/100,000 Miles	2.00	1.80	11.11%	1.42	2.05	-30.73%
MAX % Maintained Pullouts	99.22%	99.32%	-0.10%	98.48%	96.60%	1.87%
MAX On-Time Performance(1)	77.90%	84.50%	-6.60%	81.11%	82.52%	-1.41%
WES Miles/Relevant Failure	5,586	6,174	-9.52%	6,148	6,170	-0.35%
WES Collisions	0.00	0.00	N/A	0.00	0.08	-100.00%
WES % Maintained Trips	100.00%	100.00%	0.00%	99.58%	99.92%	-0.34%
WES On-Time Performance(1)	99.70%	99.30%	0.40%	97.87%	96.13%	1.74%

(1) By departures at route timepoints

(2) Eff. Jan 2017, MAX car miles divided by in-service delays(>5 mins w/mech incident) and mainline failures(out of service). **ii**

# STREETCAR PERFORMANCE REPORT (1)

12 Month Average

Streetcar Operation	Jun 24	May 24	Jun 23	This Year	Prev. Year
<b>Average Weekday Ridership</b>					
A-Loop Boardings	1,838	1,853	1,754	1,804	1,676
B-Loop Boardings	1,860	2,352	1,655	1,756	1,528
North South Line Boardings	6,321	7,050	4,590	5,082	4,492
<b>Average Weekend Ridership</b>					
A-Loop Boardings	3,026	2,938	3,154	2,867	2,763
B-Loop Boardings	2,695	2,882	2,721	2,637	2,495
North South Line Boardings	6,702	8,758	6,185	6,474	6,236
<b>Average Weekly Ridership</b>					
A-Loop Boardings	12,216	12,203	11,924	11,885	11,144
B-Loop Boardings	11,995	14,642	10,996	11,418	10,135
North South Line Boardings	38,307	44,008	29,135	31,886	28,695
<b>Monthly Ridership</b>					
A-Loop Boardings	51,890	54,225	51,204	51,463	48,237
B-Loop Boardings	50,675	64,943	47,294	49,361	43,900
North South Line Boardings	159,930	194,832	125,720	137,473	124,060
A-Loop Boardings/Rev Hour	32.8	32.9	32.1	31.8	29.9
B-Loop Boardings/Rev Hour	32.7	40.1	30.0	31.1	27.7
North South Boardings/Rev Hour	59.8	69.4	46.2	50.1	45.4
System Boardings/Rev Hour	45.2	51.7	38.0	40.1	36.5
<b>Service</b>					
Vehicle Revenue Hours	5,811	6,077	5,894	5,946	5,930
Vehicle Revenue Miles	31,915	33,272	32,356	32,631	32,644
<b>Service Quality</b>					
A-Loop On-Time Performance	82.00%	81.00%	86.00%	79.33%	84.42%
B-Loop On-Time Performance	71.00%	72.00%	80.00%	72.33%	81.08%
North South On-Time Performance	78.00%	79.00%	85.00%	75.42%	82.50%
<b>Operator Attendance</b>	<b>91.06%</b>	<b>85.84%</b>	<b>90.35%</b>	<b>88.65%</b>	<b>89.32%</b>
Excused Absence	0.25%	0.10%	0.29%	0.23%	0.57%
Family Leave	3.47%	5.81%	2.40%	2.58%	3.17%
Unexcused Absence	0.02%	0.11%	0.02%	0.14%	0.09%
Sick Leave	5.20%	5.25%	6.56%	5.40%	5.01%
Industrial Injury	0.00%	1.59%	0.39%	2.63%	1.42%
Contractual Absence	0.00%	1.30%	0.00%	0.37%	0.41%
<b>Maintenance Attendance</b>	<b>98.83%</b>	<b>96.86%</b>	<b>91.39%</b>	<b>94.72%</b>	<b>92.15%</b>
Excused Absence	0.07%	0.00%	0.00%	0.06%	0.10%
Family Leave	0.00%	2.55%	6.71%	2.79%	4.04%
Unexcused Absence	0.00%	0.31%	0.00%	0.18%	0.07%
Sick Leave	1.09%	0.28%	1.90%	2.10%	3.55%
Industrial Injury	0.00%	0.00%	0.00%	0.00%	0.03%
Contractual Absence	0.00%	0.00%	0.00%	0.15%	0.05%
<b>Overall Attendance</b>	<b>93.13%</b>	<b>88.76%</b>	<b>90.63%</b>	<b>90.07%</b>	<b>90.00%</b>

(1) Streetcar is owned by the City of Portland and Operated by TriMet